



Corporate Profile

Milestones:

- May 1999: Jaggy founded
- August 2000: introduced Oracle third-party support
- March 2001: opened office in Washington, DC
- July 2003: introduced IBM and Microsoft support
- May 2004: introduced Oracle E-Business third-party support
- October 2005: Siebel, PeopleSoft, JD Edwards third-party support
- March 2007: opened offices in Europe
- May 2008: Financial services - iFlex, Temenos, Mysis third-party support
- August 2009: Global tax, legal and regulatory capability expansion
- December 2011: Financial Risk Mgmt, Basel I & II
- June 2012: Global office expansion to Africa and Latin America

Jaggy is a leading provider of information technology and management consulting services for full life-cycle solutions designed to enhance enterprise operations and ensure exceptional return on investment. Our service offerings are varied, covering many different industry verticals and our client engagements include both Public and Private sectors.

Our customers typically move from an initial engagement through to a close relationship where we work together delivering scalable solutions that not only simplify business processes, but improve operational efficiency, moving a step beyond straight cost savings. We are focused on learning and continuously improving our capabilities to drive improvements in quality and productivity for our customers.

Work with us and you will have some of the best, most respected information technology architects, database and system administration specialists, and techno/functional consultants in the world at your service. We have developed unparalleled skills, mature methodologies, best practices and tools to ensure Jaggy clients receive a level of service that can't be found anywhere else.



Jaggy Business by Industry Segment



Verticals Served by Jaggy:

- Energy and Utilities
- Financial Services
- Federal Government
- Healthcare
- Higher Education
- Insurance
- K-12 Schools
- Life Sciences and Pharma
- Manufacturing and Mining
- Public Sector
- Telecommunications
- Transportation

Services:

- Application Management
- Assurance & Risk Mgmt
- Business Intelligence
- Business Continuity
- Business Process Mgmt
- Cloud Computing
- Consulting Services
- CRM
- Data Warehousing
- Database Services
- Enterprise Portals
- ERP
- Financial Services
- Financial Risk Mgmt
- Information Management
- Information Security
- Managed Services
- Outsourcing Services
- Project Management
- SOA
- Storage and Backup
- Supply Chain mgmt
- Systems Integration
- Technology Services
- Unified Communications
- Virtualization

Core Competency

- **Enterprise Solutions:** Business Continuity and Disaster Recovery, Business Intelligence and Data Warehousing, Enterprise Content Management, CRM and ERP/ Package solutions - Oracle E-Business Suite, SAP, Infor; Oracle Database Support, High Availability, Identity Management, Infrastructure, Inventory & Supply Chain, Messaging & Collaboration, Service-Oriented Architecture, Virtualization.
- **Managed Services:** DBA Managed Services (Oracle, MySQL, MS SQL Server, and DB2); Oracle Applications (E-Business Suite, PeopleSoft, JD Edwards); Oracle Business Intelligence (Siebel Analytics, Hyperion EPM); Oracle Fusion Middleware.
- **Data Center Services:** Application Security, Business Continuity & Recovery, Emergency Management, Infrastructure Solutions & Design, Storage & Backup, Virtualization
- **Enterprise Information Management:** Oracle Portal/ALUI/WebCenter, Microsoft SharePoint / MOSS, PeopleSoft, IBM WebSphere, Liferay, JBoss Gatein
- **Financial Services:** Core Banking, Retail Banking, Risk Management (Basel I, II, III compliance). Team of consultants with 40+ years of executive banking and financial experience.

Information Technology has become the leading edge of business competition. As companies compete to serve customers faster and respond more quickly to change, they are being asked to deliver secure, instantaneous and transparent service with technology that grows more complex every day.

We have designed our services to provide you with the resources you don't have internally, the body of expertise you can't find elsewhere, the manpower you don't have to spare and the assurance to help you get the job done right. We become an extension of your team.

Jaggy uses a project-based approach to deliver solutions from inception to implementation, while accounting for your time lines and desired level of investment. Rather than implementing technology for technology's sake, we focus on business solutions that result in a clear return on investment.

Jaggy combines pragmatic thought leadership with its wealth of intellectual property, including best practices, methods and accelerators, to deliver focused, tailored engagements, which provide a much shorter time to value for clients.

Mission

Our mission is to be the leading independent Information Technology advisor, bringing innovation, growth and value to organizations who share that vision for their businesses. We strive to be our clients' most respected source for IT operational and strategic guidance. From identification through disciplined execution of tailored IT and business strategies, Jaggy helps clients achieve quantifiable results while building trusting relationships.



Core Values

- Build respectful and trusting relationships with our clients.
- Provide client service excellence.
- Exhibit the greatest degree of professionalism and ethics in all aspects of our business.
- Provide services that add value for our clients.
- Foster an environment for nurturing new ideas and innovative thinking.
- Establish a work environment that challenges and empowers our staff.
- Attract and retain the highest caliber, results-driven professionals.
- Become recognized as thought leaders in our chosen areas.
- Transfer our knowledge to our clients for them to be self-sufficient.

JAGGY Advantage

Industry expertise

Jaggy offers its end-to-end services to a selected set of economic sectors covering 90% of the global IT spend. We have deep business and technical expertise in these areas, allowing us to fully understand our client's realities and to have the know-how and solutions needed to advance their business goals.

Quality processes - CMMI levels 3 and 5-compliant global delivery centers provide agile, high-quality delivery on time and on budget.

End-to-end solution delivery

In delivering customer solutions, we draw upon the specialist capabilities of JAGGY's team to deliver a complete end-to-end solution as required:

- business solution services - a full range of advisory, business change and management consulting services
- system integration services - JAGGY provides a full range of application development and integration services across all platforms
- infrastructure services - a full range of infrastructure design, specification, implementation and ongoing management solutions
- integrated application solutions - the supply and implementation of a wide range of solutions from leading technology suppliers covering the following solution areas: CRM, ECR, ERM, ERP, Business Intelligence, information management, e-learning
- fully managed services - both on-site and hosted to deliver an integrated application and infrastructure managed solution
- financial services - core banking, retail and commercial banking, front-to-back-office straight-through processing, operations risk management, Basel I, II, III compliance.





Why JAGGY

Work with a Trusted Partner ...

We are a trusted partner to our customers. We do the right thing and we do it well. We listen to customers and help them anticipate, and take advantages of changes in the industry.

We have a deep understanding of specialized business processes gained from years of close collaboration with our customers. We specialize in complex and mission-critical systems. Our solutions are category-leaders. We have the broadest portfolio of best-of-breed technology solutions.

We balance innovation with pragmatism. We apply the latest proven technologies to our vast breadth and depth of industrial-strength functionality. We are consistently striving to perfect and adapt our solutions through process and product development, best practices, and integration.

... to Successfully Implement ...

Our mission is to help our customers achieve their goals through a deep understanding of their specialized business processes and the smart and effective use of information technology.

We are able to adapt our solution to support customers' unique business strategies – helping them to become more efficient, capture growth opportunities through innovation, improve customer service and comply with regulations. Our implementation record is impeccable. Our customers can testify to the benefits they have received from our solutions and the enthusiasm, professionalism, synchronized teamwork and competence of our consultants as they worked diligently towards successful project completion.

Our success stems from an experienced base of dedicated functional and technical professionals, collaborative alliances with information technology leaders, and a proven methodology based on Best Practices in systems design, large-scale systems development, and decision analytics.

About JAGGY

JAGGY provides banking solutions for retail, commercial, and private banks. We provide banking professionals with solutions that support front, middle, and back-office operations, as well as solutions for financial management, risk, and compliance. JAGGY helps banks improve customer service management, streamline business processes, comply with regulations and capture growth opportunities. For more information, visit www.jaggy.com

Contact us at info@jaggy.com

JAGGY offices: United States: Washington DC, Los Angeles CA. Europe: Spain, Slovakia, Bulgaria Africa: Uganda